

# SURFACE E11EVEN

Pushing Creative Boundaries

## **Encaustic Cement Tiles Maintenance and Care Guide**

Encaustic Cement Tiles are hand-made tiles and show nuances in design and colors. Each cement tile is individually made and variations in thickness, size and colour and imperfection like irregular edges and corners, as well as pattern contours being partly blurred are inherent to the manufacturing process. To maintain this natural beauty, we recommend the steps below for regular care & maintenance.

### **Care & Maintenance**

- Clean with natural PH Neutral soap and water or **FILACLEANER**. Follow manufacturer instructions for application.
- Never clean with harsh detergents, acid or alkaline.
- The toughest stains can be smoothed out by scrubbing with an abrasive like ScotchBrite and/or a solvent such as **FILASR95** Stain-Remover.
- The regular use of wax such as **FILAMATT**, enhances the colours and protects the cement tiles.

# FILACLEANER

CONCENTRATED NEUTRAL DETERGENT



- PORCELAIN TILES
- GLAZED CERAMIC TILES
- TERRACOTTA
- QUARRY TILES
- CONCRETE
- WOOD
- POLISHED STONE AND AGGLOMERATES
- LAMINATE FLOORING
- LINOLEUM
- RUBBER AND PVC



## WHAT IT'S FOR

- Delicately cleans all types of floors and surfaces.
- Does not affect treated and delicate surfaces.
- It's essential for washing natural stone floors after being laid particularly those with polished finish that are sensitive to strong detergents.

## ADVANTAGES

- It cleans but does not attack.
- With high dilutions of product (1:200) there's no need to rinse as it does not leave any residues.
- Highly concentrated, can be used at various dilutions.
- Ideal for maintenance of all waxed surfaces.
- It can be used with scrubber dryer machines at 1:200.
- Ideal for laminates.
- Pleasant perfume.

## HOW TO USE IT

**Dilution:** from 1:30 to 1:200 depending on requirements.

### Application:

**For ordinary maintenance** of all surfaces. Dilute FILACLEANER at 1:200 (25 ml in 5 litres of water). No need to rinse. For more stubborn dirt, wash using more concentrated solutions.

**For after laying washing of delicate surfaces** (marble, travertine, granite, polished agglomerates, etc.). Dilute FILACLEANER at 1:30 spread over the floor and leave to act for five minutes, work with single disc professional cleaner with a white pad. Remove all residues using a liquid vacuum or cloth. Rinse after cleaning.

**For "scrubber-dryer" machines.** Dilute FILACLEANER at 1:200. Pour the solution into the tank.

**For extraordinary maintenance of very dirty surfaces.** Dilute FILACLEANER from 1:30 to 1:50 depending on dirt intensity. Wash using a cloth or large brush. Remove the dirt and rinse.

## COVERAGE

With one litre:

Maintenance 1:200	1500 m <sup>2</sup>
Initial stone wash 1:30	50 m <sup>2</sup>

"Coverage shown is for guidance purposes only and refers to single coats"

### Caution:

Do not use FILACLEANER on fabric or waxed wooden floors.

## Packaging

1 litre cans in boxes of 12.

5-litre cans in boxes of 4.

### WARNINGS

- Keep out of reach of children.
- Do not disperse into the environment after use.

### TEMPERATURES

Storage temperature: from 5° to 30° C

The product should be applied to materials with temperature between 5° and 30° C.

### CONTAINS

Anionic surfactants less than 5%, non-ionic surfactants more than 5% but less than 15%.  
Other ingredients: Benzisothiazolinone, perfume, Citral, Limonene.

### LABELLING

Warning: Warning

### Hazard indication:

Causes serious eye irritation.



### Caution recommendations:

Wash hands thoroughly after handling. Wear protective gloves / protective clothing / eye protection / face protection. IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing. If eye irritation persists: Get medical advice / attention.

Appearance: liquid

Odour: lemon perfume

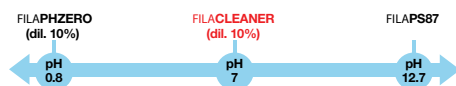
Colour: pale yellow

Density: 1.005 kg/l

pH: 7.2 (10% solution in water)

This information is the result of our most up-to-date technical know-how and is based on ongoing laboratory research and testing. Nevertheless, for reasons beyond our control, any suggestions always require appropriate analysis, testing and monitoring. Fila shall not accept any responsibility for improper use of its products.

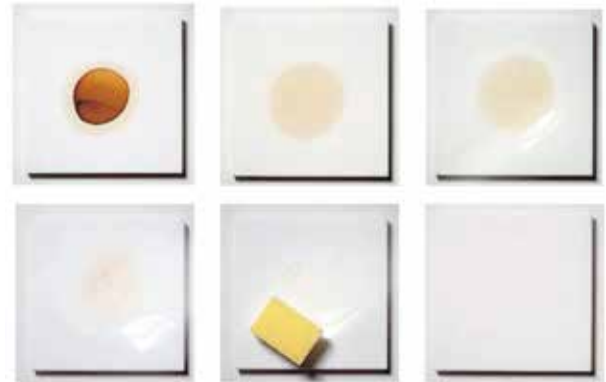
### TECHNICAL FEATURES



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- PORCELAIN TILES
- UNPOLISHED STONE AND POLISHED MARBLE
- GLAZED CERAMIC TILES
- CONCRETE



### WHAT IT'S FOR

- Removes coloured, organic stains: wine, coffee, soft drinks, tea, indelible marker etc.

### ADVANTAGES

- Removes ingrained stains where normal cleaners have no effect.
- Specially developed to remove stains from natural stone surfaces (marble, travertine, agglomerates).
- Can be confidently used on natural stone with a polished finish, because it does not attack the finish.
- Ideal for low-absorption ceramic surfaces (porcelain, textured single-fired tiles).

### HOW TO USE IT

**No dilution required:** ready to use.

#### Application:

1. Shake the can before use. Apply on the stain to be removed covering it totally.
2. Leave for about 15 minutes, until it disappears.
3. Remove the residue using a sponge.

For stubborn stains on marble surfaces, you need to remove the product before it dries completely and then repeat the operation.

### Packaging

75 ml bottles in boxes of 12.

#### Caution:

This product bleaches fabrics.

**WARNINGS**

- Keep out of reach of children.
- Do not disperse into the environment after use.
- Do not use together with acids.
- Apply the product and keep the area well-ventilated.

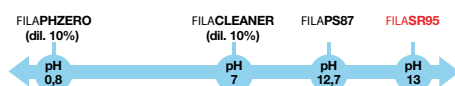
**TEMPERATURES**  
Storage temperature: from 0° to 30°C.  
The product should be applied to materials with temperature between 5° and 30°C.

**CONTAINS**  
Non-ionic surfactants less than 5 % - chlorine-based bleaching agents less than 5%.  
Contains: 4.5% active Cl solution.

**LABELLING**  
Warning: Danger  
Hazard indication:  
May be corrosive to metals. Causes severe skin burns and eye damage.  
Very toxic to aquatic life. Toxic to aquatic life with long lasting effects. Contact with acids liberates toxic gas. Warning! Do not use together with other products. May release dangerous gases (chlorine).  
**Caution recommendations:** If medical advice is needed, have product container or label at hand. Keep out of reach of children. Keep only in original container. Do not breathe dust / fume / gas / mist / vapours / spray. Wear protective gloves / clothing and eye / face protection. Immediately call a POISON CENTER / doctor. Absorb spillage to prevent material damage. Dispose of contents / container in accordance with official regulations. Contains: SODIUM HYDROXIDE, SODIUM HYPOCHLORITE, N,N-Dimethyltetradecylamine N-oxide

**TECHNICAL FEATURES**  
**Appearance:** viscous  
**Colour:** pale yellow  
**Odour:** pungent  
**Density:** 1.10 kg/l  
**pH:** 13

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- TERRACOTTA
- QUARRY TILES
- AGGLOMERATES



### WHAT IT'S FOR

- For floor maintenance and matt finish for treatments of terracotta, quarry tiles, tumbled marble and natural stone floors.
- The ideal finishing coat after the application of a water-based water-proofing sealer.
- Ideal on internal walls in brick and natural stone to prevent flaking.

### ADVANTAGES

- Provides natural finish.
- Highly concentrated: can be diluted according to requirements.
- Can be polished to achieve a satin finish.
- Completely removable.
- Has a high self-levelling capacity.

### HOW TO USE IT

#### For the protection of floors and bare walls:

Dilute FILAMATT slightly to make it more fluid and easier to apply by adding a glass of water per litre of product. On a clean and dry surface, apply one even coat of FILAMATT using a fleece pad or cloth (brush). Wait until completely dry (about an hour) and then apply a second coat in the opposite direction to the first (i.e. horizontal if previously applied vertically or vice-versa). The floor can be walked on after one hour. For a greater sheen, buff with a floor polisher or a wool cloth. If treating terracotta and highly absorbent natural stone (limestone, sandstone, old quarries, rough quartzite), we recommend a base coat of a water-proofing product such as FILAFOB or FILAW68.

#### For maintenance:

Restoring finish (every 2-3 months): after cleaning the surface with a diluted solution of FILACLEANER (1:200), apply FILAMATT diluting 500 ml of product in 5 litres of water. The floor can be walked on once it is dry. Restoring protection (once a year): apply slightly diluted wax (200 ml of water per litre of product) using a fleece pad, cloth or other applicator. The floor can be walked on once it is dry.

For Anti-flaking treatment: apply an even coat of undiluted FILAMATT to the dry floor using a paintbrush. The treated surface will be dry after approximately one hour.

#### Caution:

The product can be removed by using the specific wax-remover for water-based waxes FILAPS87. Not recommended for use on outdoor surfaces or in damp environments and where water remains (bathrooms, showers). The product can change the appearance of the material, first spot test a small area to check for any changes.

#### COVERAGE

With one litre:

Terracotta	30 m <sup>2</sup>
Stone	30/40 m <sup>2</sup>

"Coverage shown is for guidance purposes only and refers to single coats"

#### Packaging

- 1 litre cans in boxes of 12.
- 5-litre cans in boxes of 4.

#### WARNINGS

- Keep out of reach of children.
- Do not disperse into the environment after use.
- Store at room temperature.; Protect can from frost.

#### TEMPERATURES

Storage temperature: from 5° to 30° C  
The product must be applied to material with a temperature of between 10° and 30°C.

#### COMPOSITION

Aqueous emulsion of hard waxes and polymers with addition of matting agent and other appropriate additives.

#### LABELLING

No safety and risk labelling or instructions are required, as the product is not classified as hazardous under current regulations.

Safety data sheet available on request for professional users.

#### TECHNICAL FEATURES

Appearance: liquid  
Colour: milky white  
Odour: flowery  
Density: 1.004 kg/l  
pH: 8.9

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